

## Article ID 0235: Do Drobo and DroboPro work with Seagate 1.5TB drives?

### Question:

Do Drobo and DroboPro work with Seagate 1.5TB drives?

### Answer:

Yes. Both Drobo and DroboPro work with Seagate 1.5 TB drives with firmware versions SD1A, SD1B & CC1H/CC1J. If your drives are running other firmware versions, please visit the Seagate website to make sure you have the latest version.

<http://seagate.custkb.com/seagate/crm/selfservice/search.jsp?DocId=207931>

[http://www.seagate.com/www/en-us/about/contact\\_us/](http://www.seagate.com/www/en-us/about/contact_us/)

Note that you cannot flash your drives with updated firmware from Seagate when they are inside Drobo or DroboPro. Seagate recommends a backup of all data before flashing, as Seagate can't guarantee that a firmware flash will not delete data on the drive.

Follow these steps:

- Back up your drives' data.
- Put Drobo or DroboPro into Standby mode. (In Drobo Dashboard, select "Advanced Controls" and then the "Tools" tab. Click the "Standby" button.)
- Turn DroboPro off using the rear power button. For Drobo, first disconnect the data cable (USB or FireWire), and then unplug the power cord.
- Remove the drives.
- Follow Seagate's instructions for updating drive firmware.
- Reinsert the drives into Drobo or DroboPro
- Once the drives are firmly seated, turn DroboPro on with the rear power button. For Drobo, first connect the data cable (USB or FireWire). Then plug in the power cord.

### Note:

If Seagate's website indicates that your drive does not need a firmware upgrade, and your firmware version has not been qualified by Data Robotics, then you are assuming considerable risk in using the drive.

### Product:

Drobo, DroboPro

### Keywords:

drive, drives, disk, capacity, Seagate, 1.5 TB, model number, part number, firmware version, qualified

## Related Attachments

None Found