



newerTech

# Voyager Q

## USER GUIDE



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# INTRODUCTION

## 1.1 MINIMUM SYSTEM REQUIREMENTS

### 1.1.1 Mac Requirements

- eSATA: OS X 10.2 or later
- FireWire 400 / 800: OS X 10.2 or later
- USB 2.0: OS X 10.2 or later
- USB 3.0: OS X 10.6 or later

### 1.1.2 PC Requirements

- Windows® XP or later

### 1.1.3 Supported Drives

- 2.5" and 3.5" SATA hard drives and solid state drives (SSDs)

## 1.2 PACKAGE CONTENTS



Voyager Q



Power Supply  
and cable



eSATA cable



USB 3.0 cable



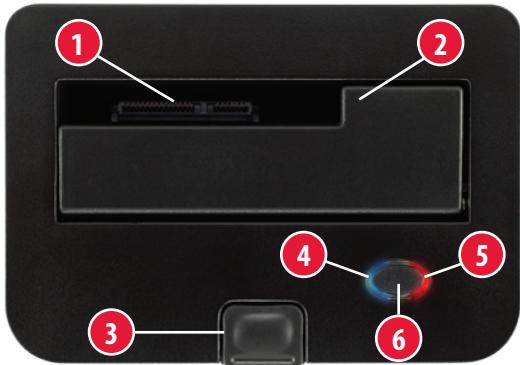
FireWire 400  
cable



FireWire 800  
cable

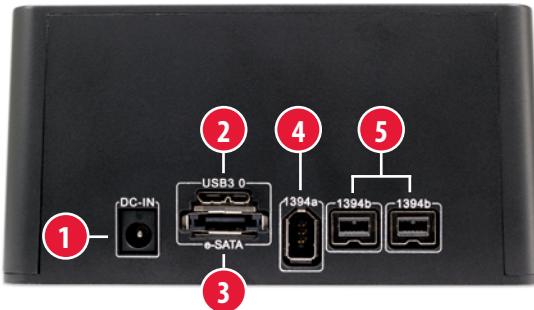
### 1.3 TOP VIEW

1. SATA connector
2. Hinged flap for 3.5" drives
3. Drive eject button
4. Power LED (blue)
5. Drive activity LED (red)
6. Power button



### 1.4 REAR VIEW

1. Power input
2. USB 3.0 (Micro-B) port
3. eSATA 3.0Gb/s port
4. FireWire 400 (1394a) port
5. FireWire 800 (1394b) ports



### 1.5 ABOUT THIS MANUAL

Firmware, images, and descriptions may vary slightly between this manual and the unit shipped. Functions and features may change depending on the firmware version. Please visit the product webpage for the most recent product specifications.

# DEVICE SETUP

## 2.1 POWER AND COMPUTER CONNECTION

1. Plug the power supply into the power input on the Voyager Q, (see **Section 1.4**, number 1) then plug the other end into a power outlet.
2. Choose one interface type (USB 3.0, eSATA, FireWire 800, FireWire 400) that your computer supports, then connect the appropriate cable between the Voyager Q and your computer.

## 2.2 DRIVE CONNECTION

1. Make sure that the Voyager Q is turned off by checking the blue power LED. If the LED is illuminated, press the power button once to turn off the Voyager Q.
2. Install a 2.5" or 3.5" SATA hard drive or solid state drive (SSD) into the top of the Voyager Q, as shown in the pictures below. Make sure that the SATA connector on the drive lines up with the SATA connector in the Voyager Q (see **Section 1.3**, number 1).
3. Turn on the Voyager Q by pressing the power button once. The drive inside the Voyager will now be able to communicate with the computer.

**3.5" SATA**

**2.5" SATA**



# SUPPORT RESOURCES

## 3.1 FORMATTING

For formatting information, including instructions on how to format your Voyager Q for Mac or Windows, go to: [www.newertech.com/support#format](http://www.newertech.com/support#format)

## 3.2 CONNECTIVITY NOTES

- Only one interface (USB 3.0, eSATA, FireWire 800, Firewire 400) at a time can be used. When more than one interface cable is connected, the fastest interface has priority.
- For the safe removal of your drive and to assure that no data is lost, always eject or unmount the drive from your operating system before powering off.
- In order for the computer to access volumes larger than 2TB, the operating system needs to support large volumes (e.g., Windows Vista or Mac OS X 10.4 and above).

## 3.3 TROUBLESHOOTING

Begin your troubleshooting by verifying that the power cable is connected to the Voyager Q and to a power source. If the power cable is connected to a power strip, make sure that the power switch on the strip is turned on. Then, simply verify that both ends of your cables are properly plugged into the computer and the Voyager Q. If the Voyager Q is still not working properly, try connecting to another interface such as the USB connection. You can also connect the Voyager Q to a different computer. You can also check our Frequently Asked Questions online at: [www.newertech.com/support/faq](http://www.newertech.com/support/faq)

If problems persist, consult see **Section 3.5** for information on contacting technical support.

### 3.4 ABOUT DATA BACKUP

To ensure that your files are protected and to prevent data loss, we strongly suggest that you keep two copies of your data: one copy on your Voyager Q and a second copy on either your internal drive or another storage medium, such as an optical backup, or on another external storage unit. Any data loss or corruption while using the Voyager Q is the sole responsibility of the user, and under no circumstances will NewerTech be held liable for compensation or the recovery of any lost data.

### 3.5 CONTACTING TECHNICAL SUPPORT

8AM - 8PM (CT) Monday - Friday

9AM - 4PM (CT) Saturday



(800) 275-4576 (North America only)

+1 (815) 308-7001 (International)



Live chat is available during normal business hours at:

[www.newertech.com/support](http://www.newertech.com/support)



You can also email us at:

[www.newertech.com/support](http://www.newertech.com/support)

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#### FCC Statement:

##### **Warning! Modifications not authorized by the manufacturer may void the user's authority to operate this device.**

NOTE: This equipment has been tested and found to comply with the limits for a Class A digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference when the equipment is operated in a commercial environment. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instruction manual, may cause harmful interference with radio communications. Operation of this equipment in a residential area is likely to cause harmful interference, in which case the user will be required to correct the interference at his own expense.

NOTE: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference with radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment to an outlet on a circuit different from that to which the receiver is connected.

#### Health And Safety Precautions:

- Use proper anti-static precautions while performing the installation of your hard drives into this drive enclosure. Failure to do so can cause damage to your drive mechanisms, and / or the hard drive enclosure.
- Read this user guide carefully and follow the correct procedures when setting up the device.
- Do not attempt to disassemble or modify the device. To avoid any risk of electrical shock, fire, short-circuiting or dangerous emissions, never insert any metallic object into the device. If it appears to be malfunctioning, contact Newer Technology technical support.
- Never expose your device to rain, or use it near water or in damp or wet conditions. Never place objects containing liquids on the drive, as they may spill into its openings. Doing so increases the risk of electrical shock, short-circuiting, fire or personal injury.

#### General Use Precautions:

- To avoid damage, do not expose the device to temperatures outside the range of 5° C to 40° C (41° F to 104° F).
- Always unplug the device from the electrical outlet if there is a risk of lightning or if it will be unused for an extended period of time. Otherwise, there is an increased risk of electrical shock, short-circuiting or fire.
- Do not use the device near other electrical appliances such as televisions, radios or speakers. Doing so may cause interference which will adversely affect the operation of the other products.
- Do not place the device near sources of magnetic interference, such as computer displays, televisions or speakers. Magnetic interference can affect the operation and stability of hard drives.
- Do not place heavy objects on top of the device.
- Protect your device from excessive exposure to dust during use or storage. Dust can build up inside the device, increasing the risk of damage or malfunction.
- For up-to-date product and warranty information, please visit the product webpage.

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