Voyager S3
User guide
# TABLE OF CONTENTS

## INTRODUCTION

1. **Minimum System Requirements**
   - 1.1.1 Apple Mac Requirements
   - 1.1.2 PC Requirements
   - 1.1.3 Supported Drives
2. **Package Contents**
3. **About This Guide**
4. **Top View**
5. **Rear View**

## SYSTEM SETUP

1. **Power and Computer Connection**
2. **Drive Connection**

## SUPPORT RESOURCES

1. **Formatting**
2. **Connectivity Notes**
3. **Troubleshooting**
4. **About Data Backup**
5. **Contacting Technical Support**
INTRODUCTION

1.1 Minimum System Requirements

1.1.1 Apple Mac Requirements
• USB 2.0: OS X 10.2 or later
• USB 3.0: OS X 10.6 or later

1.1.2 PC Requirements
• Windows® XP or later

1.1.3 Supported Drives
• 2.5” and 3.5” SATA hard drives and solid state drives (SSDs)

1.2 Package Contents

Voyager S3
Power Supply and cable
USB 3.0 cable

1.3 About This Guide
The images and descriptions may vary slightly between this guide and the unit shipped. Functions and features may change depending on the firmware version or driver version, if applicable. Please visit the product web page for the most recent product requirements, specifications, and warranty information.
1.3 TOP VIEW
1. SATA connector
2. Hinged flap for 3.5” drives
3. Drive eject button
4. Power LED (blue)
5. Drive activity LED (red)

1.4 REAR VIEW
1. Power button
2. Power input
3. USB 3.0 (Standard-B) port
2.1 Power and Computer Connection

1. Plug the power supply into the power input on the Voyager S3 (see \textbf{Section 1.4}, number 2), then plug the other end into a power outlet.

2. Connect the included USB 3.0 cable between the Voyager S3 and your computer. If connected to a USB 2.0 port, the Voyager S3 will operate at USB 2.0 speeds.

2.2 Drive Connection

1. Make sure that the Voyager S3 is turned off by checking the blue power LED. If the LED is illuminated, press the power button once to turn off the Voyager S3.

2. Install a 2.5” or 3.5” SATA hard drive or solid state drive (SSD) into the top of the Voyager S3, as shown in the pictures below. Make sure that the SATA connector on the drive lines up with the SATA connector in the Voyager S3 (see \textbf{Section 1.3}, number 1).

3. Turn on the Voyager S3 by pressing the power button once. The drive inside the Voyager will now be able to communicate with the computer.
3.1 Formatting
For instructions on how to format the drive for Mac or Windows, please visit: www.newertech.com/format

3.2 Connectivity Notes
• The Voyager S3 is backwards compatible with USB 2.0 ports and cables. If connected with a USB 2.0 cable or to a USB 2.0 port, the Voyager S3 will operate at USB 2.0 speeds.
• For the safe removal of your drive and to ensure that no data is lost, always eject or unmount the drive from your operating system before powering off the Voyager S3.
• In order for the computer to access volumes larger than 2TB, the operating system needs to support large volumes (e.g., Windows Vista or OS X 10.4 and above).

3.3 Troubleshooting
Begin your troubleshooting by verifying that the power cable is connected to the Voyager S3 and to a power source. If the power cable is connected to a power strip, make sure that the power switch on the strip is turned on. Next, verify that both ends of the cable are properly plugged into the computer and the Voyager S3. If the Voyager S3 is still not working properly, try connecting to a different computer.

If problems persist, please check our online FAQs at www.newertech.com/faq, or see Section 3.5 for information on contacting technical support.
3.4 About Data Backup
To ensure that your files are protected and to prevent data loss, we strongly suggest that you keep two copies of your data: one copy on the drive connected to your NewerTech Voyager S3 and a second copy on either your internal drive or another storage medium, such as an optical backup, or on another external storage unit. Any data loss or corruption while using the Voyager S3 is the sole responsibility of the user, and under no circumstances may Newer Technology, Inc., its parents, partners, affiliates, officers, employees, or agents be held liable for loss of the use of data including compensation of any kind or recovery of the data.

3.5 Contacting Technical Support
8am - 8pm (CT) Monday - Friday
9am - 4pm (CT) Saturday

(800) 275-4576 (North America only)
+1 (815) 308-7001 (International)

Live chat is available during normal business hours.
www.newertech.com/support

Email our support team at:
www.newertech.com/support